Universal services are open for anyone to access directly. These could be groups offering specific help and support or a sport or Guides group. It is expected that all universal workers would flag up any change in behaviour by a child with parents/carers.

**Possible Options**
- a. Counselling
- b. Education logs
- c. Mentoring
- d. Buddy system

Menu of options: some or all may be used

**Possible Options**
- a. 1:1 Counselling
- b. Parent support
- c. Group work

**Possible Options**
- a. Provide advice
- b. Signpost to other services

Coping strategies in place; information provided on how to access support if needed in future.

**Problem escalating**

Only some schools currently have access to MAST.
School

- MAST
  - Possible Options
    a. 1:1 Counselling
    b. Parent Support
    c. Group Work

- Inclusion / Behaviour Support
  - Possible Options
    a.

- Education Psychologist
  - Possible Options
    a.

- IYSS
  - Possible Options
    a.

Problem resolved
Problem managed
Problem escalating

Coping strategies in place; information provided on how to access support if needed in future
Targeted Family Support

Possible Options
a.

CHSIFA

Possible Options
a.

SEN

Possible Options
a. Transition support
b. Broker services

Rowan Centre

Possible Options
a.

School

Possible Options
a. Family relationship interactions

Any Professional

Parent/Carer

Possible Options
a.

RDASH

Possible Options
a.